



V2GO TECHNOLOGY CORP.

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Trouble-Shooting: Model GO-88

1. **Problem:** No vocal output when mic. is plugged in.
Solution:
 - a. Check if vocal volume is turned up
 - b. Check if the audio cord (usually the cord that connects out to your speakers) is connected with KARAOKE OUTPUT, which is the only output for mixed vocal and music
 - c. Check to see if your speakers are passive or amplified (they have their own power source) , amplified speakers need to be turned on, unless they are part of a stereo system with a built-in amplifier, in which case you need to turn on your stereo system and make sure it is set to the correct auxiliary input.

2. **Problem:** Machine does not read disc automatically after being turned on.
Solution: Machine might be in KARAOKE mode, which does not start playing automatically. Switch playback mode to 2 CH or 5.1 CH mode, or press PLAY button to start playback.

3. **Problem:** Want to hear vocal audio through your home theater system
Solution: Insert FL (front left speaker) and FR (front right speaker) audio cord to KARAOKE OUTPUT rather than FL or FR output.

4. **Problem:** Key changer does not work
Solution: Use the remote control to switch playback mode to KARAOKE MODE, which is the only mode the key changer is designed for.

5. **Problem:** The display of machine shows “No disc” after loading disc.
Solution:
 - a. Clean the disc or check if the disc is a compatible format.
 - b. Check V2GO website for current software upgrades for your model machine.
 - c. If above method does not work, fill out Repair request form or contact us for further assistance.

6. **Problem:** When the machine is connected with VGA, the screen of monitor is in green.
Solution: Push the button “VIDEO” on remote control, and then push the button “OK”. Repeat this process until you get a normal color VGA screen.



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7. **Problem:** Screen is rolling over.
Possible Reason: The video output of GO-88 is confused by PAL or NTSC TV type.
Solution:
 - a. Push the button “N/P” on the remote control, and then push the button “OK” to switch between PAL and NTSC modes until the correct selection is made.
 - b. If above actions fail to correct the problem, then reset the machine to original factory setting:
 - Turn on the machine, push “EJECT” button on the machine to open the tray
 - Keep the tray open
 - Push the digit button “2” (on the front panel) of machine three times
 - Push the digit button “8” on the machine three times
 - Push the button “STOP” on the machine.
 - Turn off the machine and wait for 3 seconds
 - Turn on the machine again and get normal status.

8. **Problem:** The machine does not read files stored on hard drive or flash drive through Machine’s USB port
Solution:
 - a. Check to make sure files are a compatible type. The V2GO line of machines can not read MP3+G or DIVX with version newer than 7.0.
 - b. Check if the hard drive or flash drive requests USB 2.0. GO-88 is compatible with USB 1.0 and 1.1 only.

9. **Problem:** Lyrics on screen squeeze up.
Solution: Check disk compatibility, and surface quality. A bad disc causes the machine to take a longer time to do error correction and then video output becomes slow.

10. **Problem:** Repeat function does not work
Solution: Switch playback mode to 2CH or 5.1CH mode. REPEAT function is not designed for KARAOKE mode.

11. **Problem:** No video shows up or no V2GO logo on the screen.
Solution:
 - a. Check your TV set to make sure it is set to INPUT mode, if not, switch from TV mode to Input mode.
 - b. Press VIDEO button on our machine’s remote control and then press OK to switch between different video output modes. Repeating the process until you get correct screen.
 - c. Reset the machine (see Problem 7’s solution instructions to do this).